



Strategic Plan 2011–2014





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This plan establishes the strategic direction of SANTS for the next four years to 2014. Through its implementation, we will continue to deliver a range of services to our clients, the native title claimants and holders of South Australia, in order to secure sustainable social, cultural and economic outcomes including the recognition of native title rights and interests.

In South Australia, a defining aspect of native title processes is the joint leadership and various commitments between our clients and other stakeholders to achieve successful outcomes, preferably through negotiation. Fundamental to this plan are the goals and strategies that will continue to uphold and deliver on this commitment including through the negotiation of Indigenous Land Use Agreements (ILUAs) and consent determinations and the facilitation of projects and partnerships to protect and maximise native title rights and interests.

In our work, we will also continue to develop and enhance our relationship with our clients and provide support and advice to them through their decision making structures and processes. We will also develop and maintain partnerships with pertinent and relevant non-government and government interest groups to add value to the opportunities arising from native title and enhance the services we provide.





Our Goals

1: Client Services

To deliver a full range of statutory services to our clients to achieve the formal recognition and exercise of native title rights

2: Influence Change

To provide leadership in native title

3: Capacity Development

To enhance our client's capacity to achieve their aspirations on their terms

4: Organisational Capability

To enable SANTS to achieve excellence through all operations and working relationships

Our Key Strategic Priorities

1: Client Services

To deliver a full range of statutory services to our clients to achieve the formal recognition and exercise of native title rights

Strategies

- 1.1 Prepare, progress and prosecute native title claims
- 1.2 Provide professional client services in areas of legal, research and community development to service our clients best interests
- 1.3 Participate in South Australian Native Title Resolution Strategy
- 1.4 Establish and advise Prescribed Body Corporate(s) (PBCs) and other corporate entities

2: Influence Change

To provide leadership in native title

Strategies

- 2.1 Provide leadership to clients, parties affected by native title and professional networks through contribution of ideas and strategies
- 2.2 Maintain and build strategic relationships and partnerships with key parties
- 2.3 Contribute to policy, administrative and legislative reform
- 2.4 Engage in relevant forums, events and initiatives
- 2.5 Share information (internally/externally) and engage with community to promote change
- 2.6 Engage with non-Aboriginal parties on closing the gap initiatives



3: Capacity Development

To enhance our client's capacity to achieve their aspirations on their terms

Strategies

- 3.1 Put into practice SANTS Implementation and Partnership policy through the provision of accessible and appropriate services to identify and address the community and organisational development needs of clients
- 3.2 Encourage and advise native title groups to engage in government business and policy reform
- 3.3 Facilitate client meetings to support strategic planning and policy development, governance and the exercise and protection of native title rights and interests
- 3.4 Advise and assist groups to access government and non-government grants, programs and services particularly with regard to institutional capacity, professional development, economic development, and looking after country and heritage
- 3.5 Advise and assist clients to build on native title outcomes and opportunities by facilitating engagement in Commonwealth and State policies and programs around closing the gap
- 3.6 Identify and deliver projects and establish partnerships in collaboration with native title groups
- 3.7 Advise and assist groups to develop effective communication and partnership strategies

4: Organisational Capability

To enable SANTS to achieve excellence through all operations and working relationships

Strategies

- 4.1 Implement SANTS Charter across whole of organisation
- 4.2 Comply with statutory and contractual obligations for financial and performance reporting
- 4.3 Establish and implement annual operational plan in accordance with approved budget
- 4.4 Provide sound governance and effective leadership through Board and Management
- 4.5 Maintain a positive and safe workplace environment that promotes health, wellbeing and cultural diversity
- 4.6 Manage people, communications and resources and implement approved internal policies and guidelines
- 4.7 Provide and promote professional development opportunities



South Australian Native Title Services:

Is a company limited by guarantee, established under 203FE (1) of the Native Title Act 1993 (Cth) to carry out all of the functions of a representative body as set out in Section 203B of the Native Title Act:

- Facilitation and Assistance
- Certification
- Dispute resolution
- Notification
- Agreement making
- Internal review
- Other functions

“We will continue to deliver a range of services to our clients in order to secure sustainable social, cultural and economic outcomes including the recognition of native title rights and interests.”

Our Vision Statement

Produce exceptional outcomes for the Aboriginal community.

Our Mission Statement

To provide expert native title services to realise the aspirations of the Aboriginal community.

Our Values

At SANTS we recognise and encourage the following values to guide our work:

- Respect
- Professionalism
- Innovation
- Inclusiveness





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